

Please complete this form, print it and include it with your device shipment. Thank you!

## Repair request



Date of receipt:

### CUSTOMER DATA

FIRST NAME	LAST NAME	COMPANY / ORGANISATION	CUSTOMER NO. (if known)
_____	_____	_____	_____

### CONTACT

ADDRESS, ZIP-CODE & CITY	COUNTRY	PHONE	E-MAIL
_____	_____	_____	_____

### DEVICE DATA

DEVICE TYPE / PRODUCT NAME	MODEL DESIGNATION	SERIAL NUMBER
_____	_____	_____
SOFTWARE VERSION	DATE OF PURCHASE (approx.)	DEVICE PURCHASED AT
_____	_____	_____

### DESIRED SERVICE

- Inspection & calibration  Adjustment  Calibration certificate  Repair

Learn more:  
Calibration vs.  
Adjustment



### ERROR DESCRIPTION

TYPE OF ERROR / PROBLEM

Does not start  Measurement error  Mechanical damage  Display error  Error message  Other

#### DETAILED ERROR DESCRIPTION

HOW LONG HAS THIS PROBLEM BEEN OCCURRING?

\_\_\_\_\_

THE ERROR OCCURS:

Always  Occasionally  Rarely

### DATE & SIGNATURE

You will first receive a separate cost estimate. The requested and/or necessary work will only be carried out after your explicit approval. For every repair request, a flat processing fee of €60 will be charged for preparing the cost estimate, even if no further work is carried out afterward.

**Important!** Do not send us defective batteries (swollen and/or deeply discharged).

DATE	CUSTOMER'S SIGNATURE
_____	_____